



# plug into free Wi-Fi\* during your visit.

## Instructions and General Information about the Hospital "Patient-Access" hot spot

Wireless Internet Access Defined: "Wireless" or "Wi-Fi" is internet access using radio frequencies as opposed to using cables. This enables a Van Wert County Hospital patient or guest to bring their own laptop or wireless device to Van Wert County Hospital and use the internet connection from inside the facility.

### Hardware and Software Requirements

You can access the wireless network with a laptop, a notebook computer, personal digital assistant (PDA), or smart phone equipped with an Internet browser and a Wi-Fi compliant (also known as IEEE 802.11a, b, or g) wireless Ethernet card.

Instructions: Your wireless device may automatically connect to the wireless network depending on your devices settings. Access to the internet from inside Van Wert County Hospital is available through our wireless network named : "Patient-Access" . If your device does not connect automatically refer to your device's instruction manuals. On a Windows based device, browse to your computer's wireless network connection and select "Patient-Access", then click CONNECT. No password will be necessary.

Internet access through "Patient-access" is filtered based on website content. Our filters block pornography, gambling, and similar inappropriate sites. Web-based e-mail, corporate VPNs, EBay, Facebook, news sources, banking and similar sites are allowed. Van Wert County Hospital makes no guarantees about accessibility of specific sites, their functioning or services. Online banking and ecommerce is permitted through the filters on "Patient-Access", but as with any free Wi-Fi service, it is not advisable to use free hotspots to transmit private, sensitive, and/or financial information.

### Support for Wireless Access

Van Wert County Hospital staff is not available to assist with setting up wireless internet on your computer; you are responsible for setting up your own equipment. Wireless connectivity can be complex as a result of the large number of combinations of laptop, PDA and Web-enabled cell phone makes and models, wireless cards, and service providers. If you use an operating system other than current industry standard operating systems, or if you experience difficulties please consult the user manuals for your equipment or contact your laptop or wireless device provider for further assistance.

## Appropriate Use

### Authorized Users

Authorized users are (1) patients, and family or friends of the patient (2) vendors visiting the facility for business related activities (3) physicians and/or their staff.

### General Guidelines

Those who use the hospital network resources are expected to do so responsibly, comply with state and federal laws, comply with policies and procedures of the hospital, and act within normal standards of professional and personal courtesy and conduct.

Security: Information security is the responsibility of the user of the Van Wert County Hospital "Patient-Access" Wi-Fi. To maintain your personal security in using the Van Wert County Hospital Wi-Fi services, it is important to adhere to the following guidelines:

Protect your computer accounts, passwords, ids and other types of authorizations that you maintain on your devices.

Be aware that the person's device that accesses the Van Wert County Hospital "Patient-Access" Wi-Fi will be held accountable for any activity originating from that device. Take reasonable steps to ensure that your device does not create a security risk when connected to the "Patient-Access" Wi-Fi, including keeping anti-virus software and operating system patches up-to-date.

### Confidentiality

Users should be aware that data (including e-mail) might, due to software or hardware failure on your device, become accessible to those who are not explicitly authorized for that access. No guarantee of complete privacy is made or implied by use of the "Patient-Access" Wi-Fi connection.

## Unacceptable Use

Disrupting or interfering with the normal operation of network communications, generating excessive network activity or performing unauthorized monitoring of network traffic, willfully introducing computer viruses or other disruptive programs in the hospital network, which are intended to damage or create excessive load on network resources, intentionally violating or attempting to bypass network security settings, using network resources to harass or intimidate others, using network resources to impersonate other or to forge another's identity, violating local, state, or federal laws, using network resources for commercial activity or financial gain which does not conform to Van Wert County Hospital rules and regulations.

## Terms and Policies

By connecting to Van Wert County Hospital's wireless Internet service ("Patient-Access"), you are agreeing to these terms and related policies. Van Wert County Hospital free Wi-Fi service Terms and Conditions include:

Van Wert County Hospital provides limited but free Internet access points or "hot spots" during most hours, except during maintenance procedures, for patients and their guests' personal use with portable computers or devices capable of receiving wireless signals.

As with most public wireless "hot spots," Van Wert County Hospital's wireless connection, "Patient-Access," is not secure. Any information being sent or received could potentially be intercepted by another wireless user. Cautious and informed wireless users should not transmit their credit card information, passwords and any other sensitive personal information while using the "Patient-Access" Wi-Fi connection.

Users assume all associated risks and agree to hold harmless Van Wert County Hospital and its employees for any personal information that is compromised, or for any damage caused to users' hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. All wireless access users should have up-to-date virus protection on their personal laptop computers or wireless devices.

Van Wert County Hospital staff may provide general information on the settings necessary to access the Internet via these connections, but are not responsible for any changes users make to their computer settings and cannot guarantee that a user's hardware will work with Van Wert County Hospital's wireless connection. If a user has problems accessing the Internet over these connections, Van Wert County Hospital staff cannot assist in making changes to the user's network settings or perform any troubleshooting on the user's computer. Users should refer to their owner's manuals or other support services offered by their device manufacturer.

All users are expected to use Van Wert County Hospital's wireless access in a legal and responsible manner, consistent with the public service and informational purposes for which it is provided. Users should not violate federal, state, or local laws, including the transmission or receiving of child pornography or harmful material, fraud, or downloading copyrighted material.

Any restriction or monitoring of a minor's access to the Van Wert County Hospital's wireless network is the sole responsibility of the patient or guest.

PLEASE NOTE: Printing access is not available via the wireless connection. Printers are not available via the wireless connection at this time. If users need to print, they should save their work to a portable storage device or wait to print a document on a home printer.